

From: sceis-ast@sceis.sc.gov

To: AST Leads, Finance Directors, HR Directors, Procurement Directors, SCEIS Alert Recipients

CC: SCEIS Team, SCEIS Service Desk

Subject: Duo Authentication Issues Resolved

Good morning.

Please be advised that Duo has resolved the previously reported authentication issues. All Duo authentication methods are working correctly.

Thank you for your time and patience as Duo worked to address this issue.

If you have questions, contact the SCEIS Help Desk at 803-896-0001 and select option 2 for SCEIS issues or visit <https://sceis.sc.gov/requests>.

Thank you,
The SCEIS Team